

*Delta is committed to  
Boston and to improving  
your travel experience at  
Logan International Airport.*

We're investing \$400 million in a state-of-the-art facility to be completed in 2005, featuring great new amenities that will make traveling more enjoyable and convenient. We know there's a lot happening right now at Logan to make travel challenging, however, soon you'll start to notice changes for the better.

Today, more than 90% of our flights to popular business cities are conveniently located near the Delta Crown Room Club® in Terminal C. And, Delta Shuttle is easily accessible as your first stop upon entering the airport in Terminal B.

As we Build Boston for the future, we'll continue to update you. We also invite you to make use of our new Web site – [delta.com/boston](http://delta.com/boston) – for travel news and information specific to Boston. Bookmark it for all of your travel needs.

Thanks for this opportunity to update you on our plans. Please read on, for more information to take control of your travel experience today.



## Delta Crown Room Club®

Boston - Located in Terminal C

*Never experienced a Crown Room Club?  
Day passes are now available for \$50. The  
cost of your day pass can be applied toward  
an annual membership.\**

Membership offers access to frequent traveler security lines, a hassle-free environment, full-service bar, snacks, conference rooms, a quiet place to check in, work or simply relax.

Delta Domestic Reservations.....800-221-1212  
Reservations in Japanese.....800-327-2850  
Reservations in Spanish.....800-511-9629  
Hearing/speech impaired (TDD) .....800-831-4488  
Delta International Reservations.....800-241-4141

### Boston Ticket Offices

*Park Plaza Hotel Ticket Office*

Arlington Street, Boston, MA 02117

Hours: Monday-Friday 8:30 a.m. - 5:30 p.m.

Saturday 9:00 a.m. - 4:00 p.m.

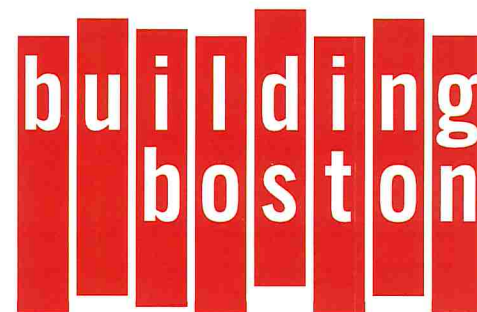
*Federal Street Ticket Office*

155 Federal Street, Boston, MA 02110

Hours: Monday-Friday 8:30 a.m. - 5:00 p.m.

For up-to-the-minute flight information, reservations,  
and personal flight notifications visit [delta.com/boston](http://delta.com/boston).

*\*Terms and conditions apply.*



Delta's New Terminal A at  
Boston's Logan International Airport

OPENING IN 2005





We are doing everything we can to expedite your travel experience by adding new services to make traveling easier:

- **No bags to check? Check in, print your boarding card from home** at [delta.com](http://delta.com). You can also visit [delta.com](http://delta.com) to check airport wait times and sign up for flight notifications.
- **Traveling on a domestic e-ticket?** Several check-in options are available to you at the airport, including Self-Service Check-In Kiosks and Curbside Check-In, which lets you check in, get your boarding card, check bags and more.
- **Frequent traveler security lines** provide speed and convenience for Platinum Medallion™, Gold Medallion™ and Crown Room Club members as well as customers traveling in BusinessElite™, Business Class or First Class.
- **Expanded security checkpoints** save you time at Terminals C and B (Delta Shuttle).
- **Large, electronic gate information display screens** keep you constantly informed with essential information on seat availability, standby and upgrade status, destination weather, and much more.
- **Delta Shuttle's efficient facility in Terminal B** gets you from curb to check-in and onto your flight in minutes.

Our activities at Logan are only the beginning. Delta is committed to serving Boston and its surrounding communities.

We're proud to be the official airline of the Boston Red Sox and the 2002 World Champion New England Patriots, and a strong supporter of local organizations and events, including the Boston Globe Jazz Festival, the Boston Ballet, and the North Shore Music Theater.



Don't let travel overwhelm you. Here are some other ways to **stay informed** and **take control**.

## Before You Fly

- **Flight Notifications** – When you purchase a Delta ticket, sign up for flight notifications on [delta.com/notifications](http://delta.com/notifications). Get courtesy reminders, flight changes, gate locations and more sent directly to your computer, pager, mobile phone or PDA.
- **Airport Wait Times** – Visit [delta.com](http://delta.com) to check estimated airport wait times for curbside check-in, ticket counters and security checkpoints to conveniently plan your airport arrival time.
- **Virtual Check-in** – SkyMiles® Medallion™ members can check-in using a wireless Palm Powered™ handheld, Web-enabled phone or by calling the toll-free number on the back of your membership card. Just use your e-ticket receipt to get through security.

## At the Airport

- **Gate Information Displays Screens** – Have you noticed those fancy electronic screens in the gate area? They were designed to answer frequently asked questions and to provide customers more up-to-the-minute flight information.

## Stay Connected 7/24/365

- **Up-to-the-minute Flight Information** – Customers can access flight information by calling 1-800-325-1999 or visiting [delta.com](http://delta.com).